



## BUSINESS ADVANTAGES

- **Unmatched Reliability & Redundancy** Achieve 99.999%+ uptime—no single points of failure, ensuring your critical applications stay online even during outages or regional disruptions.
- **Superior Performance & Low Latency** Leverage cloud on-ramps, plus optimized global subsea cable access and multi-region connectivity—delivering faster data transfer, reduced latency, and consistent high performance for hybrid/multi-cloud workloads.
- **Cost-Effective Scalability** **Without Lock-In** Flexible scaling—carrier-neutral design lets you add bandwidth or connections as needed while ongoing optimization reduces overall networking and hardware costs.

*Solutions built for performance,  
backed by SLAs*

## Seamless. Low-Latency Connectivity.

At Opus Interactive, our Network Services provide enterprise-grade, carrier-neutral connectivity designed to supercharge your hybrid and multi-cloud strategies. From secure, dedicated on-ramps to public clouds to redundant, high-performance internet and interconnections, we deliver low-latency, resilient networking from our FISMA High-rated, LEED Platinum/net-zero data centers in Oregon, Texas, and Northern Virginia—so your critical workloads move securely, reliably, and efficiently across environments.



## The Opus Advantage

When your network thrives, your business thrives. With 29+ years of proven expertise, Opus Interactive stands as a trusted partner in connectivity—delivering not just bandwidth, but relationship-driven service that prioritizes your success. Our US-based team provides 24/7/365 access, 15-minute critical response times, 100% uptime guarantees, and a 9.4 NPS rating, with no hidden fees or mandatory contracts. This longstanding reliability ensures seamless integration for mission-critical workloads.



## Comprehensive Network Options

- **Cross Connects** – Fast, reliable intra-facility and inter-facility connections via carrier-neutral meet-me-rooms.
- **Multi-Homed Internet** – Carrier-neutral access from 200+ providers, ensuring redundancy, optimized routing, and 99.999%+ uptime with diverse fiber paths.
- **Direct Connect & ExpressRoute** – Secure connections to AWS Direct Connect and Azure ExpressRoute for bypass-public-internet performance, security, and consistent low latency.
- **Diverse Fiber Paths** – Redundant entry points, multiple fiber routes, and backup paths to eliminate single points of failure and maximize reliability.
- **Datacenter Interconnections** – High-speed links between our facilities and global peering points for edge-to-cloud architectures and regional redundancy.
- **Global Subsea Cable Access** – Proximity to major submarine cable landing points for optimized global reach.



## WHITE GLOVE SUPPORT

- 100% uptime guarantees
- Opus Interactive Infrastructure, Datacenter, and Network SLA
- 15-Minute Response Time
- 24/7/365 phone and live access to engineer support
- NPS 9.42
- 95.6% CSAT

## Key Benefits

- **Ultra-Reliable & Secure** – 99.999%+ uptime, redundant paths, cloud on-ramps, and built-in security to protect data in transit.
- **Low Latency & High Performance** – Optimized routing, direct connects, and carrier diversity for faster, consistent delivery.
- **Cost-Effective & Predictable** – Carrier-neutral model eliminates vendor lock-in; no egress fees, transparent pricing, and ongoing optimization to reduce costs.
- **Scalable & Flexible** – Easily add bandwidth, interconnects, or cloud on-ramps as your needs evolve.
- **The Opus Advantage** – White-glove support, proactive expertise, and 29+ years of tailored solutions for exceptional experiences and peace of mind.

## Pricing & Getting Started

Pricing is customized to your specific requirements including bandwidth, number of connections, redundancy, and port speeds.

**Hourly Rate Model** – For on-demand support, troubleshooting, setup projects, or Remote Hands assistance related to connectivity.

**Subscription/Monthly Model** – For ongoing dedicated connectivity (e.g., multi-homed internet ports, cross connects, Direct Connect/ExpressRoute circuits). Monthly subscriptions offer fixed, scalable rates with comprehensive coverage.

## ABOUT OPUS INTERACTIVE

Since 1996, Opus Interactive has provided tailored cloud, colocation, and AI-ready infrastructure solutions that help customers control costs and optimize resources from secure Tier III+ data centers in Oregon, Texas, and Northern Virginia.

With over 29 years of reliability, our solutions consistently meet strict compliance standards, including PCI-DSS, HIPAA, ISO 27001, and SSAE 18 Type II SOC 2, ensuring secure and auditable operations for enterprises.

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