

Exhibit C: Acceptable Use Policy

1.0 Use of Services

- 1.01.** The Customer agrees to use Opus Interactive's services only for lawful purposes, in compliance with all applicable laws.

Specific Activities that are prohibited include, but are not limited to:

1. Threatening harm to persons or property or otherwise harassing behavior.
2. Violating U.S. export control laws for software or technical information.
3. Fraudulently representing products/services using your account.
4. Facilitating, aiding, or encouraging any of the above activities.

Additional Activities are prohibited that appear in further sections of these guidelines, including section 2.0 Use of Material and 3.0 System Security.

- 1.02.** Opus Interactive reserves the right to investigate suspected violations of these Guidelines. When Opus Interactive becomes aware of possible violations, Opus Interactive may initiate an investigation which may include gathering information from the Customer or Customers involved and the complaining party. During an investigation, Opus Interactive may block access at the router level to customer's equipment involved. If Opus Interactive believes, in its sole discretion, that a violation of these Guidelines has occurred, it may take responsive action. Such action may include, but is not limited to, temporary or permanent blocking of access to customer's equipment, and the suspension or termination of the customer's service. Opus Interactive, in its sole discretion, will determine what action will be taken in response to a violation on a case-by-case basis. Violations of these Guidelines could also subject the Customer to criminal or civil liability.

- 1.03.** The Customer of record is responsible for all use of the services and co- location space, with or without the knowledge or consent of the Customer.

2.0 Use of Material

- 2.01.** Materials in the public domain (e.g., images, text, and programs) may be downloaded or uploaded using Opus Interactive services. Customers may also re-distribute materials in the public domain. The Customer assumes all risks regarding the determination of whether the material is in the public domain.

- 2.02.** The Customer is prohibited from storing, distributing or transmitting any unlawful material through Opus Interactive services. Examples of unlawful material include but are not limited to direct threats of physical harm, child pornography, and copyrighted, trademarked and other proprietary material used without proper authorization. The Customer may not post, upload or otherwise distribute copyrighted material on Opus Interactive's servers without the consent of the copyright holder. The storage, distribution, or transmission of unlawful materials could subject the Customer to criminal as well as civil liability, in addition to the actions outlined in 1.02 above.

- 2.03.** The Customer may not store or distribute certain other types of material. Examples of prohibited material include, but are not limited to, programs containing viruses or Trojan horses and tools to

compromise the security of other sites, tools used to collect email addresses for use in sending bulk email, or tools used to send bulk mail.

3.0 System Security

- 3.01.** The Customer is prohibited from utilizing Opus Interactive services to compromise the security or tamper with system resources or accounts on computers at Opus Interactive or at any other site. Use or distribution of tools designed for compromising security is prohibited. Examples of these tools include but are not limited to password guessing programs, cracking tools or network probing tools.
- 3.02.** Opus Interactive reserves the right to release the contact information of Customers involved in violations of system security to system administrators at other sites, in order to assist them in resolving security incidents. Opus Interactive will also fully cooperate with law enforcement authorities in investigating suspected lawbreakers.

4.0 Email, Bulk Email, Mailing Lists

- 4.01.** Sending Unsolicited Bulk Email ("UBE", "spam"). The sending of any form of Unsolicited Bulk Email through Opus Interactive servers is prohibited. Likewise, the sending of UBE from another service provider advertising a web site, email address or utilizing any resource hosted on Opus Interactive servers, is prohibited. Opus Interactive accounts or services may not be used to solicit customers from, or collect replies to, messages sent from another Internet Service Provider where those messages violate this Policy or that of the other provider.
- 4.02.** Running Unconfirmed Mailing Lists. Subscribing email addresses to any mailing list without the express and verifiable permission of the email address owner is prohibited. All mailing lists run by Opus Interactive customers must be Confirmed Opt-in. The subscription confirmation message received from each address owner must be kept on file for the duration of the existence of the mailing list. Purchasing lists of email addresses from 3rd parties for mailing to or from any Opus Interactive hosted domain, or referencing any Opus Interactive account, is prohibited.
- 4.03.** Opus Interactive customers may not send email in any way that may be illegal. Opus Interactive recognizes that email is an informal medium; however, customers must refrain from sending email to a user after receiving a request to stop.
- 4.04.** Opus Interactive customers may not send, propagate, or reply to mailbombs. Mailbombing is defined as either emailing copies of a single message to many customers, or sending large or multiple files or messages to a single user with malicious intent.
- 4.05.** Opus Interactive customers may not alter the headers of email messages to conceal their email address or to prevent customers from responding to messages.
- 4.06.** If Opus Interactive finds a violation of the above Bulk Email policy, it has the right to block access to the customer's equipment at the router level or immediately suspend that customer's account without prior notice or warning.
- 4.07.** Opus Interactive will investigate complaints regarding email and may, in its sole discretion, take action based on the rules below. If an email message is found to violate one of the policies listed, or to contain unlawful material, as described in 2.02 and 2.03 above, Opus Interactive may take action as outlined in 1.02 above.