Strengthen your business and control cloud costs with expert technicians and predictable pricing models.

Businesses need the cloud to stay competitive, but setting up and managing your own system can be complex and costly. With OpusManaged, you get expert cloud management for your unique needs so your IT team can focus on supporting the business.

KEY BENEFITS

- **Lower costs:** No need to purchase hardware or software, and pay only for the service you use.
- **No maintenance:** Opus' team of expert cloud professionals take care of patching, management, support, and ongoing maintenance.
- **Reduced IT operational costs:** Opus's engineers are managing and maintaining the underlying infrastructure.
- **Customization:** Solutions builds are based on your enterprise's unique requirements for performance, security, and compliance.
- **Expand hybrid cloud potential:** Harness Opus' 18+ years of hybrid cloud expertise and partnerships to ensure your hybrid and multi-cloud strategies yield maximum results.
- **More control and privacy:** Simplify vendor complexity and take charge of where, when, and how your workloads are delivered.

MAXIMIZE THE POTENTIAL OF YOUR CLOUD TECHNOLOGIES WITHOUT TAKING AWAY FROM CORE TASKS

Unlock the full potential of your cloud with greater control over costs, tailored security, and predictable pricing models. Take advantage of the scalability and flexibility of a cloud-based system while gaining more insight into your usage and expenditures. With flexible pay-as-you go plans and customizable options, you can tailor your needs to get exactly what you need from the cloud. Plus, with reliable pricing models that make forecasting easier than ever before, you can rest easy knowing that you are getting the most out of every dollar spent. Harness the power of the cloud for maximum efficiency and cost savings! service health from a single pane view, with automated alerts on performance exceptions.

OpusManaged delivers fully managed cloud solutions backed by expertise from cloud professionals who are dedicated to helping you succeed.

Available for IaaS, private cloud, and public cloud solutions*. OpusManaged has you covered with their fully managed solution. This all-in-one service provides IT teams with the expert knowledge they need to free up resources and focus on supporting the business.

Architecture & Design
- ✓ Environment, infrastructure, resources, network, and security design for all contracted devices
- ✓ Compliance requirements as defined

Provisioning, installation, configuration
- ✓ Projects for initial provisioning and upgrades
- ✓ Ongoing configuration management

Management of acess, servers, services, data, and storage
- ✓ Access control
    - Administrative and end user access, controlled and audited servers, compute, and operating systems
- ✓ Services
    - Web, database and mail applications as defined by contracted solution
- ✓ Database engines
- ✓ Storage
    - Primary storage
    - Block storage
    - Object storage
    - File storage
- ✓ Containers/K8s
- ✓ VDI
- ✓ Load balancing
- ✓ Failover clustering / Redundancy / Resiliency

Application management (for Operating System or infrastructure)
- ✓ Maintenance
- ✓ Upgrades, updates, release planning, and patching

Networking
- ✓ Infrastructure networking
- ✓ Server networking
- ✓ Multi-region Networking
- ✓ Circuits
    - Private lines to remote sites
    - Cross-connects to colocation physical resources
    - Public Cloud interconnects

Monitoring
- ✓ Availability
    - Up/down of resources and devices
- ✓ Performance
    - Performance metrics of devices and resources

### Recurring reviews and reports / Executive Reporting
- ✓ Recommendations, past recommendation / decision tracking
    - General environment reviews
    - Security reviews

Cost Control
- ✓ Predictable cost structure for flexible service
- ✓ Ongoing optimization to increase efficiencies and reduce onsite hardware and maintenance costs

* All services are delivered based on contracted solution, devices, and add-on services. New services or expansion of devices, solution, or add-ons subject to change order. License fees, circuits, and multi-region networking add-on costs not included.

OpusSecurity
Detection / MDR
- Managed SOC for detection and response
- Endpoint protection
- Vulnerability management
- Recurring scanning
- Vendor / Industry released vulnerabilities management
- Reporting, mitigation

Firewall / VPN
MFA for user authentication

OpusBackup
- Architecture & Design
- Provisioning, installation, configuration
- Ongoing management and monitoring

Ancillary Services
- Domain registration \ DNS
- TLS certificate management
- Others / license reporting and management?

OPUS WHITE GLOVE SUPPORT
- 100% uptime guarantees
- Opus Interactive Infrastructure, Datacenter, and Network SLA
- 24/7/365 phone and live access to support
- **NPS 9.409**
- **95.6% Customer Satisfaction**
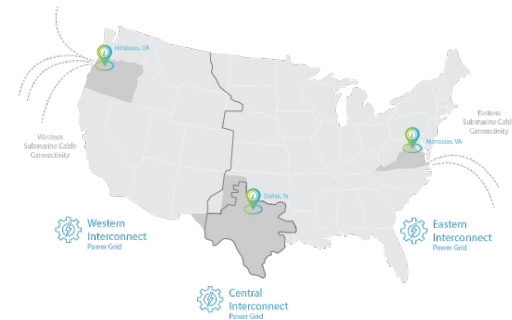
About Opus Interactive
Opus specializes is helping customers reduce cost and optimize resources using right sized solutions and efficient operations. Founded in 1996, the Company operates from Tier III+ data centers located in Hillsboro, Portland, Dallas, and Northern Virginia.

With past performance that includes more than 27 years of proven results and solutions that meet PCI-DSS, HIPAA, ISO 27001, and SSAE 18 Type II SOC 2 compliance standards,

- Dedicated IaaS
- Public and private cloud management
- Enterprise Colocation
- Backup and Disaster Recovery
- Security

Western: 8135 NE Evergreen Parkway
Hillsboro, OR 97124
Eastern: 11680 NE Hayden Road
Manassas, VA 20109
Central: 400 S. Akard
Dallas, TX 75202

✉ sales@opusinteractive.com
📱 (503) 972-6677 / (866) 678-7955

opusinteractive.com