OPUS WHITE GLOVE SUPPORT

- 100% uptime guarantees
- Opus Interactive Infrastructure, Datacenter and Network SLA
- 24/7/365 phone and live access to support
- NPS 9.409 / 95.6% Customer Satisfaction
- *No service contract fees*

KEY BENEFITS

- **Predictable cost** — Significantly reduces costs and increases productivity by eliminating expenses associated with a second data center – hardware, space, power, and staff
- **Reduce complexity** — Eliminate the manual coordination of hardware and virtualization activities with centralized management
- **Improve service levels** — Tailored recovery point objectives (RPO) of seconds and recovery time objectives (RTO) of minutes
- Easily scale and mobilize applications to meet changing business and technical requirements
- **Simplify off-site backup** — Built-in ability to mirror primary NAS backup contents to other backup repositories with the same or different retention policy with 100% bulletproof protection from ransomware and insider threat with immutable backups

Solutions built for performance, backed by SLAs

Safeguard and ensure the availability of all your business critical information.

Choose tailored levels of service to provide the level of risk tolerance your mission critical workloads require - from weeks to restore, seconds to restore, or real-time active/active geographically load-balanced solutions across multiple data centers. Solutions are built with the most stringent of workloads in mind, and are customizable to meet the needs of any workload critical to keeping your organization operational.

IMPROVING CONTINUITY STRATEGIES WITH HIGH AVAILABILITY

Reliable backup is one of the foundations of availability. When things go wrong, data can be lost. The more data that is lost, the greater the potential business impact. Part of getting back up and running quickly is incorporating high availability with a 3-2-1 backup strategy to restore operations to where they were before the problem started.

3: Maintain at least three copies of your data and applications. That's the one copy you're using and two backups. This way, if one of your backups is unavailable for any reason (such as the backup is collocated with your primary copy and both go down), you can still recover what you need.

2: Store your backups on at least two different types of media. One reason for this is that each type of media has its own vulnerabilities, and you don't want both of your

backups susceptible to the same problem. For example, two drives in a data center could be corrupted by the same virus or infrastructure failure. By utilizing different media, you can reduce your exposure to the same incident preventing access to both of your backups.

1: Keep one of the backups in a different location. Consider a crisis in your primary data center, such as a fire or power failure. If all of your copies are collocated, they can all be affected, taking down your organization.

0: Verify your recovery plan has zero errors. It is not uncommon for organizations to implement a reasonable recovery plan but fail to confirm that it performs as required. Regular testing is essential to ensuring that, if you lose access to your data and applications, your organization can be back online in a minimal amount of time.

GET 3-2-1-0 HIGH AVAILABILITY RECOVERY IN 3 EASY STEPS

Backup your servers (located on dedicated IaaS, OpusCloud, or colocation) and application data disk-to-disk in one of our world class cloud-enabled datacenters. Replicate that data to any of the other two faciliites in our portfolio. All our data centers have been selected for regional distribution, high security, uptime, connectivity, and energy grid redundancy to offer the highest in reliability for your critical systems - with no added fees so your business continuity costs are fully transparent and predictable.

- **No setup fees**
- **No service contract fees**

STEP 1: SELECT YOUR BACKUP DESTINATION

WESTERN REGION
Location: Hillsboro, Oregon
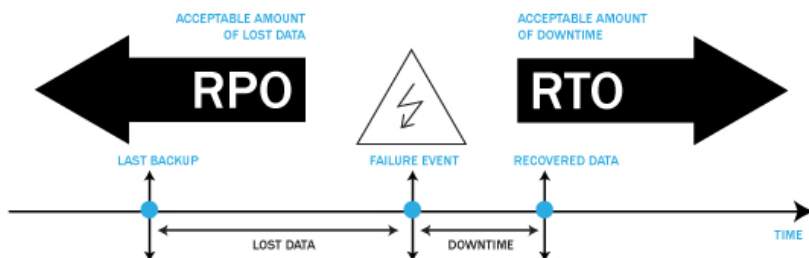**Facility Rating:** Tier III+
Power Grid: Western Interconnect

CENTRAL REGION
Location: Dallas, TX
Facility Rating: FISMA High
Power Grid: Texas Interconnect

EASTERN REGION
Location: Manassas, VA
Facility Rating: FISMA High
Power Grid: Eastern Interconnect

STEP 2: DEFINE RECOVERY POINTS AND TIMES FOR YOUR WORKLOADS

STEP 3: CHOOSE YOUR PLAN

<25 Terabytes	25-99 Terabytes	100+ Terabytes
$50 per TB *plus $15 monthly licensing for Veeam Backup and Replication Software*	**$40 per TB** *plus $15 monthly licensing for Veeam Backup and Replication Software*	**$30 per TB** *plus $15 monthly licensing for Veeam Backup and Replication Software*

OPUS INTERACTIVE FACILITY SIGHT SELECTION CRITERIA

- 100% Uptime
- Tier III+ Rated Facilities
- Public Cloud Onramps and Mil-Spec Interoperability
- Low-Cost Reliable Power
- High Security and Compliance
- Energy Grid & Regional Redundancy
- Premium Network Connectivity
- Expansion Potential
- High Cloud Absorption Markets
- Partner Reputation for Reliability and Commitment to Sustainability

veeam

Hewlett Packard Enterprise

Opus Interactive has been an HPE® Partner and VMware Partner since circa 2003.

Learn how Opus Interactive can help improve your performance.
Visit opusinteractive.com or call us at 866-678-7955.

ENSURE PERFORMANCE, SECURITY, AND AVAILABILITY FOR YOUR MISSION CRITICAL WORKLOADS

Opus Interactive backup is available on 12, 24, 36, 48 or 60 month contract terms (variable by datacenter location and size of requirement) – discounted rates are available for longer term commitments – please discuss with your Opus Interactive account manager. Offerings are also available on month-to-month contract terms.

Complete visibility and control
Access and recover data from the OpusCloud backup repositories directly using the backup console; track OpusCloud repository consumption and receive reminders for hosted storage renewals.
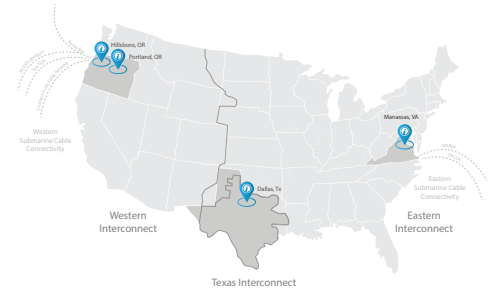
Hosted offsite backups
Get your physical and virtual backups offsite to a hosted OpusCloud repository through a secure SSL connection with no additional Veeam licensing required.

End-to-end enryption
Rest easy by encrypting all data at source (before it leaves your network perimeter), in flight and at rest, without negatively impacting the data reduction ratios of built-in compression and WAN Acceleration.

And, with DRaaS, even MORE
- Automated VM Recovery
- PAYGO
- RTO SLAs
- Failback Support
- Recovery to Opus IaaS
- Recovery to Public Cloud
- Recovery to Hybrid/Multicloud
- Fully Managed
- Support for Physical x86
- Support for VDI
- Support for Containers
- BaaS Competencies
- App Dependeny Mappin and Sizing
- Advanced Runbook Creation
- Automated Recovery Testing
- Change Management Assurance
- Application Recovery Assurance
- Proactive Cyber-resiliency
- Cloud Workload Recovery

About Opus Interactive
Founded in 1996, Opus Interactive has earned a reputation for cloud hosting and colocation solutions that deliver high performance, compliance, and security. The Company operates from Tier III+ data centers located in Hillsboro, Dallas, and Northern Virginia.

With past performance that includes more than 27 years of proven results and solutions that meet PCI-DSS, HIPAA, ISO 27001, and SSAE 18 Type II SOC 2 compliance standards, Opus specializes in helping customers reduce cost and optimize resources using right sized solutions and efficient operations.

- Dedicated IaaS
- Cloud Hosting
- Colocation
- DRaaS & Backup
- Monitoring
- Network

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Learn how Opus Interactive can help improve your performance.
Visit opusinteractive.com or call us at 866-678-7955.