

// Opus Interactive Santa Clara Data Center



Technology, meet Humanity.

Customized solutions and reputable customer service, backed by 100% uptime SLA guarantees. That's us.

The Opus Interactive Data Center in Santa Clara is a conveniently located Tier III space with 60,000 square feet of floor plate and 20,000 square feet of raised floor area divided into 7 Server Halls.

Whether you need a single rack, or a full suite, we have the space you need paired with on-site Remote Hands Engineers available 24x7 to keep you online and operational at this state-of-the-art facility.

The Opus Interactive Santa Clara data center offers:

- ✓ Tier III / TIA942 Certified
- ✓ 4MW Capacity
- ✓ 60,000 square feet
- ✓ AC and DC Power
- ✓ 7 Service Providers
- ✓ Colocation Racks, Suites and Cages
- ✓ 24x7 On-site Technical Staff and Remote Hands Support Engineers
- ✓ Managed Services
- ✓ Office Space
- ✓ Conference / Meet-me-Rooms
- ✓ ISO 20000
- ✓ ISO 27001
- ✓ ISAE 3402 (SSAE 16 SOC 2)

Our Customer Commitment

- ✓ 99.99% Uptime
- ✓ 24/7/365 Support
- ✓ SLA Guarantees

About Opus Interactive

Opus Interactive provides cloud hosting, colocation and managed services from Tier III+ data centers in Portland, Santa Clara, Dallas, Wall Township NJ, and New York City.

Through close partnerships with industry-leaders and a commitment to customer satisfaction, Opus Interactive has earned a reputation for willingness to design and build customized hosting solutions that fit unique requirements for equipment, scalability, budget and future growth needs of its customers.

- ✓ Cloud Hosting
- ✓ Colocation
- ✓ Managed Services

Santa Clara Data Center

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Suite 200 Santa Clara, CA 95054

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☎ 866-678-7955

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BUILDING

The Santa Clara data center offers construction and convenience to meet your location needs.

- ✓ 1999 construction
- ✓ G+3 Certified
- ✓ Located approximately 5 miles from downtown San Jose
- ✓ Large freight elevator with 14,000lb. capacity (12x12x8)
- ✓ On-site parking

POWER SYSTEM

We offer connectivity and backup systems to keep you up and running.

Utility Power

- ✓ Diverse 12KV input feeders
- ✓ 2 x 4000A (diverse) utility feeds
- ✓ 2 x 3MVA dedicated power transformers in 2N configuration

Standby Power Generation

- ✓ 2x - 2MW generators in N+1 configuration
- ✓ Supports all mission critical central services (IT load, cooling, BMS, security, etc.)
- ✓ 8,000 gallons of on-site fuel storage to provide up to 72 hours of backup at 100% load

AC UPS

- ✓ 2x 750 KVA UPS capacity in 2N configuration
- ✓ 2x 750 KVA UPS available on-site for expansion
- ✓ Battery backup of 10-12 minutes on 100% load
- ✓ Make: EPS-6000 - 750 KVA units

AVAILABLE NETWORK SERVICE PROVIDERS

- ✓ AT&T
- ✓ Abovenet
- ✓ Cogent
- ✓ Level 3
- ✓ Qwest
- ✓ Verizon
- ✓ Tata Communications

CONNECTIVITY

- ✓ MPLS
- ✓ IP / Internet bandwidth
- ✓ T1 / E1 / DS3
- ✓ STM1 / STM4 / STM16 / STM64
- ✓ Dedicated global ethernet - FE / Gig E / 10G

ENVIRONMENTAL

Our systems and security measures are designed to keep your equipment operating at peak performance in a secure environment.

Cooling

- ✓ 2 x 300 Tons installed capacity of chilled water system in N+1 configuration
- ✓ Space to augment this capacity by 2 additional units

Fire Detection & Suppression

- ✓ ANSUL® VIEW (Very Intelligent Early Warning) laser smoke detector
- ✓ INERGEN® gas fire suppression system
- ✓ On-site hand held fire extinguishers & wet pipes for common areas

Physical Security

- ✓ Site access by permission only
- ✓ ID card authentication access control
- ✓ 24x7 CCTV surveillance
- ✓ Secure loading dock
- ✓ Restricted access to server halls



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