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# **Solution Brief:** Microsoft Exchange Hosting and Collaboration

Growing and mature businesses need flexible, robust email solutions that are just right for their needs and budget. That's why our Microsoft Exchange Hosting service adapts to you every step of the way. From 5 to 5,000 clients, you only pay for the resources you use each month.

Microsoft Exchange is the world-leading email service, providing a solid foundation of security, protection, and ease-of-use for your all your messaging needs.

# Advantage

## Why Opus Interactive:

Hosted in our world-class data center with fully redundant architecture and premier support from technology partners

including Microsoft, HP, LeftHand Networks, VMware and Cisco.

Onsite certified engineers providing the highest compliance with best practices for security, privacy, and operational controls.

Unparalleled expertise in managing complex messaging environments from assessment, integration and migration to hosting and ongoing customer support.

Unmatched email hosting experience – providing email hosting solutions since 1995 with nearly 10,000 current users.

## Why our Microsoft Exchange Hosting Service:

Comprehensive security and privacy features, including spam and anti-virus procedures, and enhanced services, like archiving, content filtering, and encryption.

Three tiers of Microsoft Exchange 2003 or 2007 allow you to "mix and match" features to meet your users' exact needs.

Maintain administrative control with Opus Interactive's online delegated administration tool.

Mobile and wireless email and collaboration provide every user the ability to securely access and synchronize their email, calendar, and documents from any device, anywhere, anytime.



#### Why now:

Cost-efficient utility business model where you pay predictable per-user, per-month fees, whether your user base is growing, shrinking, or fluctuating.

Begin focusing more on your business and less on your email services.

OTHER THIRD-PARTY COMPANY AND/OR PRODUCT, BRAND AND SERVICE NAMES MENTIONED IN THIS BRIEF MAY BE CLAIMED AS THE PROPERTY OF OTHER COMPANIES. THE SPECIFICATIONS AND/OR SERVICES FOR THE OPUS INTERACTIVE DATA CENTER ENVIRONMENT ARE COMPLETE AND ACCURATE AS OF 7/10/2009. THESE SPECIFICATIONS ARE SUBJECT TO CHANGE AT THE SOLE DISCRETION OF OPUS INTERACTIVE AT ANY TIME. Copyright © Opus Interactive, Inc. 2009. All rights reserved.



# **Strategic Outsourcing**

With Opus Interactive's Microsoft Exchange Hosting solution, you can get on with your business without the added burden of email management. Our service powers your enterprise with the most advanced electronic messaging and collaboration tools available, while it eliminates your capital and personnel expenses for installation, ongoing management, and the constant upgrading of an on-premise email solution.

If you already have an on-premise or outsourced email solution that takes more time and money than you like, we can provide cost-effective, continuous management of your email on a 24x7 basis. With our unique and unmatched expertise and tools, we assess, integrate, optimize, and seamlessly migrate your email system to our data center and provide unmatched personal and professional services.

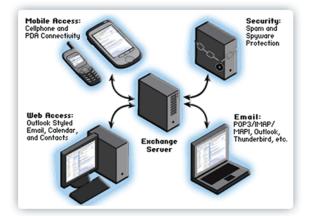
## Collaboration

Microsoft Exchange 2003 or 2007 allow users to share information, either using Outlook on their desktops or Outlook Web Access through a web browser. They enable Outlook's most important features for collaboration.

Document sharing for group collaboration on files.

Calendars for scheduling meetings and checking availability of team members or resources.

Global Address List (GAL) for sharing contact information and distribution lists, creating and assigning tasks, and more.



## **Enhanced Services**

As your needs grow, Opus Interactive offers powerful services that enhance the value of our Microsoft Exchange 2003 or 2007 hosting services, including:

**Mobile and wireless messaging** provides truly integrated messaging availability through all the popular mobile access methods: Microsoft ActiveSync (AS), Microsoft Outlook Mobile Access (OMA), POP, IMAP, Blackberry Enterprise Server (BES), GoodLink and other third-party Mobile Access Servers (MAS). You have secure, fully synchronized access to your email anytime, anywhere, and from any device.

**Email archiving** for regulatory compliance and corporate data retention policy enforcement.

Encrypted email and digital signatures provide an effective way to provide that extra layer of email privacy and security.

**Content filtering** blocks unwanted content from reaching your enterprise, preventing unnecessary drains on productivity.

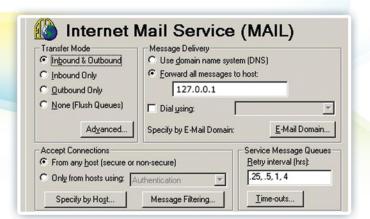
Enterprise instant messaging for enhanced productivity and collaboration.

Additional storage to meet individual mailbox storage requirements.



## **Security And Privacy**

We protect your communications – and your business. Opus Interactive uses industry-leading virus protection – inbound and outbound – as well as the industry's most accurate anti-spam solution. Outlook Web Access is even enhanced with Secure Logoff functionality. For critical messaging that demands end-to-end security, privacy, and compliance, we offer integrated encrypted email, archiving, and content filtering services.



#### **Online Delegate Management Tool**

We make it easy for you to manage your email service. Your administrators can quickly provision new mailboxes and adjust storage and grant privileges – all from a simple web-based tool. You keep control simply and instantly while reducing your help desk costs at the same time. The online delegated administration tool is included in all tiers of Opus Interactive hosted Microsoft Exchange 2003 or 2007.

**Next Steps:** 

2337 NW York Street, Suite 202, Portland, OR 97210 Call / TF 866-678-7955 x4014 PH 503-972-4014 Visit / http://www.opusinteractive.com E-mail / sales@opusinteractive.com