



Senior Systems Engineer (Portland/Hillsboro)

Opus Interactive is seeking a Senior VMware Systems Engineer who will act as a primary Systems Engineer to address growth and new projects for our growing cloud infrastructure. This position is sure to be your most challenging yet rewarding role.

As one of VMware's top tier service providers, you will work with the latest virtualization and cloud technologies at all levels; including networking, storage, servers and data centers.

Most work will be performed from our downtown Portland Network Operations Center and our offices in Hillsboro. This position may include some on-site work and occasional travel. Weekly rotating on-call shifts will be required. This is a salaried, 8am to 5pm or 9am to 6pm weekday position.

Your duties will include projects, support and maintenance of the following:

- Plan and deploy private clouds for customers
- Work on the team to maintain and administer multi-datacenter distributed components of our VMware based cloud architecture; including blade servers, switching, routing and enterprise software-defined storage
- Capacity planning
- Work on projects that maintain Opus standards for monitoring, supporting and maintaining deployed infrastructure
- Troubleshooting complex issues around connectivity and performance in virtual infrastructure at the virtual, compute and storage level
- Document processes and procedures for the extended team
- Maintain and support client and internal systems, servers and networks -- both hardware and software
- Windows Server and applications support
- Linux/BSD server and applications support
- Network (LAN + WAN), hardware, security and datacenter systems

We are seeking someone with the following experience and skills:

- Bachelor's degree strongly preferred (or 10+ years directly-related on-the-job experience)
- 3+ years VMware IT Infrastructure experience
- 8+ years of experience in IT - performing systems and network support, troubleshooting, and strong analytical problem solving abilities
- VMware Certification Required (VCP-Cloud, VCDX5-DCV or VCP5-DCV)
- Excellent understanding of virtual infrastructure architecture. Experience with ESXi, vSphere systems admin and support -- including vMotion, HA, DRS, vCenter Ops, vCenter Service Manager, vCenter Configuration Manager and Site Recovery Manager



- Must be a well-rounded generalist with at least one specialty
- Certifications or experience with any of the following preferred: VMware (vCloud, vSphere, SRM, vCops), HP Blades, HP Storage, Cisco Networking, Microsoft Server, Linux
- LAN and WAN technologies - firewalls, switches, routers, fiber circuits, patching, connectivity, VPN's, DHCP, TCP/IP, DNS, etc
- Linux/BSD operating systems and applications -- primarily CentOS and similar operating systems and applications such as Apache, MySQL, PHP, Mail servers, Bind and other open source software packages
- Other Technologies: OpenVZ, SAN Storage, HP Blade and Rack servers, Backup systems, Monitoring systems, HP and Cisco networking
- Hardware configuration and troubleshooting -- servers, desktops and network equipment
- Managed Services experience and Service Provider experience
- Experience working in a Datacenter environment
- Must be detail oriented
- Strong, demonstrable communication and social intelligence attributes -- on the phone, via email and face-to-face
- Excellent troubleshooting skills
- Ability to work well as part of a team and interact well with individuals at all levels of the organization
- Ability to prioritize conflicting demands to prioritize, address, and resolve support issues
- self-motivated, driven and thorough problem solver
- Able to follow procedures with the ability to understand the steps and improve them or create new procedures

Pluses:

- Windows, Linux/BSD certifications
- Experience with Zerto, Idera, EM7
- Experience working with web-based code and applications and a familiarity with development processes from a support perspective
- Scripting experience -- shell, Perl, Powershell

Benefits:

- Competitive Salary
- Excellent Health Insurance
- Dental Insurance, Supplemental Insurance
- Paid Vacation and Holidays – PTO + Family leave
- 401(k) Plan
- Cell Phone Allowance + On-Call Pay
- On-Going Training + Certifications



To apply please send an email to careers@opusinteractive.com with the subject line as Senior Systems Engineer and be sure to attach a resume, salary history and include a cover letter detailing why you think you would be a great fit to join our team!

To learn more about Opus Interactive, visit our web site at www.opusinteractive.com.